Building a security posture for the future

Simple, scalable endpoint security keeps The Macomb Group running

Company

The Macomb Group

Country

United States

Industry

Retail & Wholesale

Solutions

WithSecure™ Elements Endpoint Protection

WithSecure™ Elements Endpoint Detection and Response

WithSecure™ Elements Vulnerability Management







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The Macomb Group is a leading wholesale distributor of pipe, valves and fittings headquartered in Sterling Heights, Michigan, with 18 branches located throughout the United States. Since its founding in 1977, The Macomb group has grown to serve customers from a variety of industries through 12 specialty divisions.

The driving philosophy of The Macomb Group is to provide superior customer service, which relies on securing sensitive sales information from their suppliers and their customers from external threats and segregating it internally between business units. In addition to securing the data, Daniel Cecil, System Network and Security Administrator, focuses on maintaining uptime to keep The Macomb Group's mobile salesforce productive.

Building a strong security foundation

When he joined The Macomb Group in 2020, Cecil didn't have an official security purview. However, when the existing endpoint protection solution didn't prevent a malware breach, further investigation revealed that the solution's overcomplicated management and configuration process had left endpoints unprotected.

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Cecil had used WithSecure[™] Endpoint Protection at a previous company and proposed a rip-and-replace, knowing he could have it up and running within a month because it's "simple and easy to configure". Once the Endpoint Protection solution was in place, Cecil began building out a stronger security foundation for The Macomb Group.

In June 2022, Cecil conducted a security audit based on the NIST Cybersecurity Framework which revealed a need for Endpoint Detection and Response, a capability Cecil added via the WithSecure™ Elements platform. The audit also provided a vulnerability management assessment, the results of which were sent via a daunting 5,000-page PDF and accompanying spreadsheet to prioritize issues and track resolution action.

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Simplifying cyber security

While painstakingly acting upon the critical issues identified in the vulnerability management assessment, Cecil knew he needed a better solution if he was going to resolve the gaps in a timely manner. What he didn't know was that WithSecureTM had what he was looking for. Cecil started a trial of WithSecureTM Elements Vulnerability Management, during which he was able to confirm that the work he was doing with the existing product was actively resolving the identified vulnerabilities.

The original solution was supposed to scan everything, but by checking his progress using WithSecure™ Elements Vulnerability Management, Cecil discovered it only scanned 1 out of 9 IP computers according to the report. While it picked up a lot of printer vulnerabilities, Cecil was more concerned about identifying software vulnerabilities, which WithSecure™ identified.

"We fixed more vulnerabilities through WithSecure™ Elements Vulnerability Management than what we did with the other product and it's 5,000 odd-page report. The other product just didn't do what it said it was going to do. It was a no-brainer to go with your product. The dashboard is great; I can go click and get what I need and the information is there and tells me how to resolve things."

Since The Macomb Group has added both WithSecure™ Elements Endpoint Detection and Response and WithSecure™ Elements Vulnerability Management to their security stack, Cecil is able to easily report on their security posture with holistic visibility through the WithSecure™ Elements Security Center. Key metrics include uptime and the number of critical incidents such as malware installation attempts which get blocked. Cecil also focuses on reporting security improvements month over month, such as the number of vulnerabilities that have been remediated and security updates that have been installed.

"WithSecure™ has a good way of displaying this information graphically, which is really nice to send to my boss rather than pages of text in a report every month which he doesn't really want to read."

One of his newer employees has also assumed more responsibility of the platform, of which Cecil remarks "he's learned it himself with very few questions and he's running with it. It's good for old guys like me, and it's a really good product for first-year helpdesk guys like him."

Scaling for the future

The NIST audit is serving as the north star for Cecil as he continues to enhance the security posture and document the processes for The Macomb Group. Cecil absolutely sees WithSecureTM Elements scaling with the business as it grows and new security requirements emerge for the distribution industry, knowing there are more products and services WithSecureTM offers.

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Simplify your cyber security with WithSecure™ Elements.

Learn more

Who We Are

WithSecureTM, formerly F-Secure Business, is cyber security's reliable partner. IT service providers, MSSPs and businesses – along with the largest financial institutions, manufacturers, and thousands of the world's most advanced communications and technology providers – trust us for outcome-based cyber security that protects and enables their operations. Our Al-driven protection secures endpoints and cloud collaboration, and our intelligent detection and response are powered by experts who identify business risks by proactively hunting for threats and confronting live attacks. Our consultants partner with enterprises and tech challengers to build resilience through evidence-based security advice. With more than 30 years of experience in building technology that meets business objectives, we've built our portfolio to grow with our partners through flexible commercial models.

WithSecure[™] Corporation was founded in 1988, and is listed on NASDAQ OMX Helsinki Ltd.

