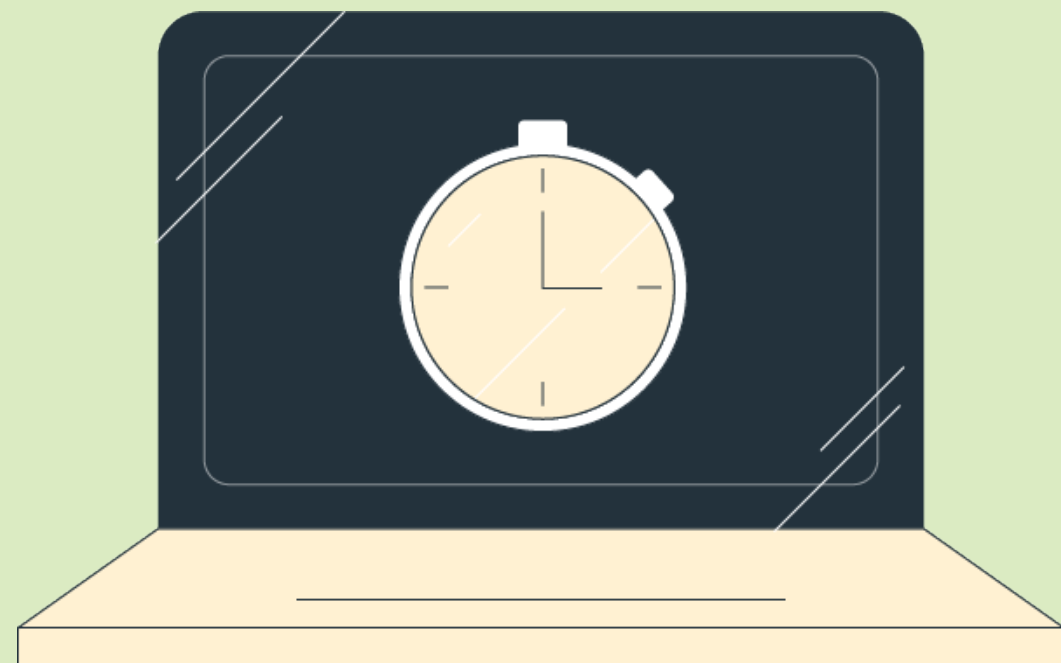


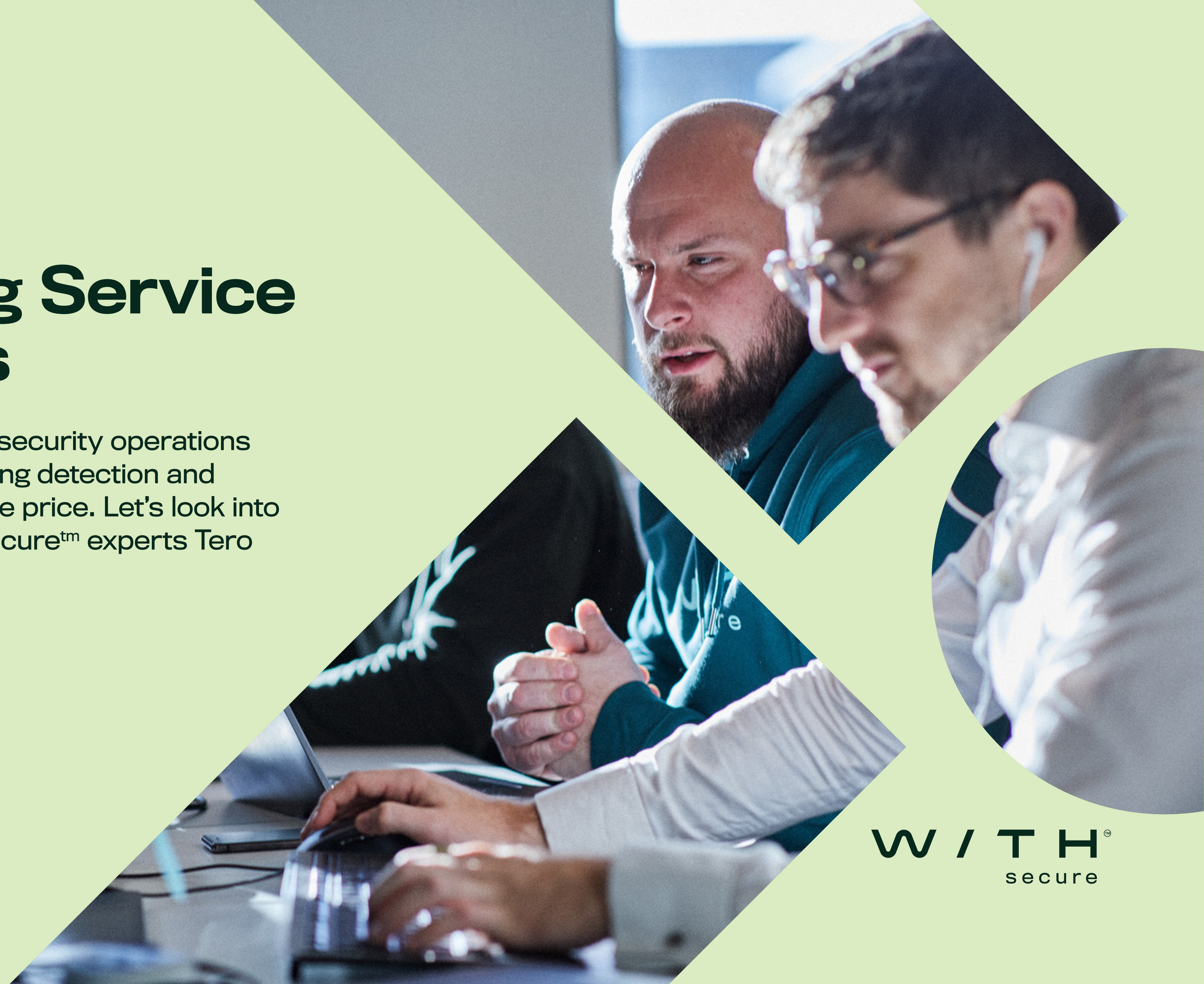
eBook

WithSecure™ Co-Monitoring Service in 90 seconds

Our brand new service gives your security operations team 24/7 access to industry-leading detection and response expertise at an affordable price. Let's look into the service with the help of WithSecure™ experts Tero Huostila and James Manning.



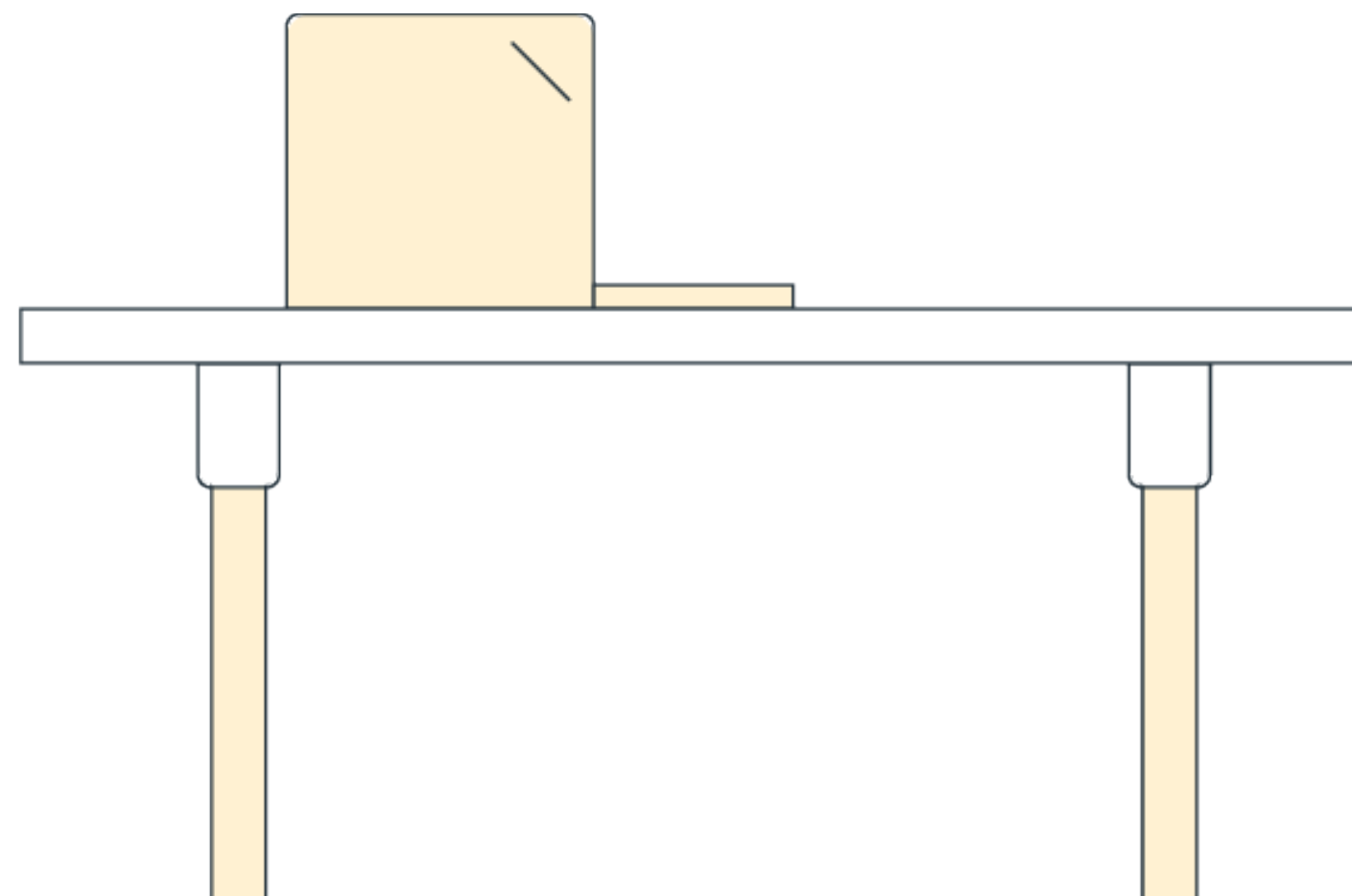
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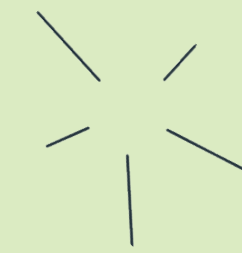
What is co-monitoring?

WithSecure™ Co-Monitoring Service is a 24/7 service provided to Elements EDR users that validates, investigates and provides remediation guidance on all severe-risk detections made by Elements EDR users. It is delivered by WithSecure's highly experienced Detection and Response Team.

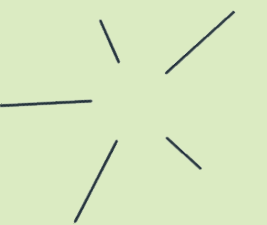
“Many of our customers require a 24/7 detection and response capability, but find it hard to build and retain a team. This service makes industry-leading expertise available around-the-clock at an affordable price, so it’s a perfect match for all concerned.” Tero Huostila



Meet our experts



Tero Huostila is our Senior Business Development Manager based in Helsinki, Finland

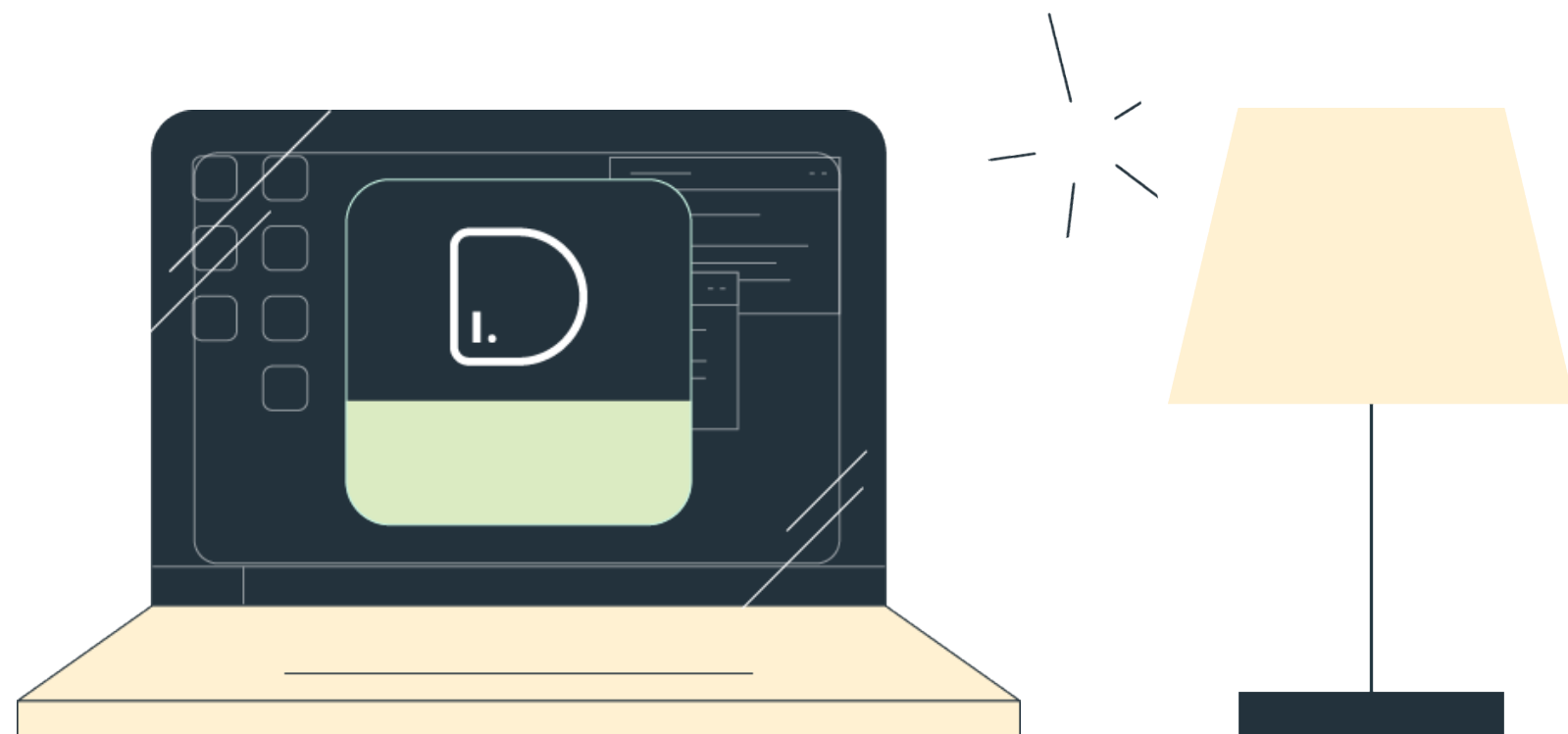


James Manning is a Senior Product Manager based in Manchester, UK

Where did it come from?

In 2021, we introduced our WithSecure™ Elevate service to Elements EDR users, enabling them to escalate detections requiring expert attention. Then, in 2022, we had requests from partners and Elements EDR users for a service that provided expert attention for all severe-risk detections.

“We looked at whether we had the technology in place and the ability to deliver this as a service. We created the WithSecure™ Co-Monitoring Service as a natural extension of the Elevate service for those who need round-the-clock validation, investigation and remediation guidance for their severe-risk detections.” James Manning



Why now?

“Cyber attacks are more frequent and disruptive, while IT is more complex and harder to secure. Therefore, more and more organizations require 24/7 detection and response, but may not have the means to carry this out. As a result, we are evolving our services to meet their needs.” James Manning

How does it work?

When a severe-risk detection is made, it is automatically elevated to the WithSecure™ Detection and Response team (DRT). If validated, the DRT will investigate and provide remediation guidance, which is delivered to the customer through the Service Center portal. If urgent action is required, the DRT will call the customer according to a pre-agreed communication protocol.

“WithSecure™ Co-Monitoring Service is available to both partners providing managed EDR services, and directly to end users of our Elements EDR product.” James Manning

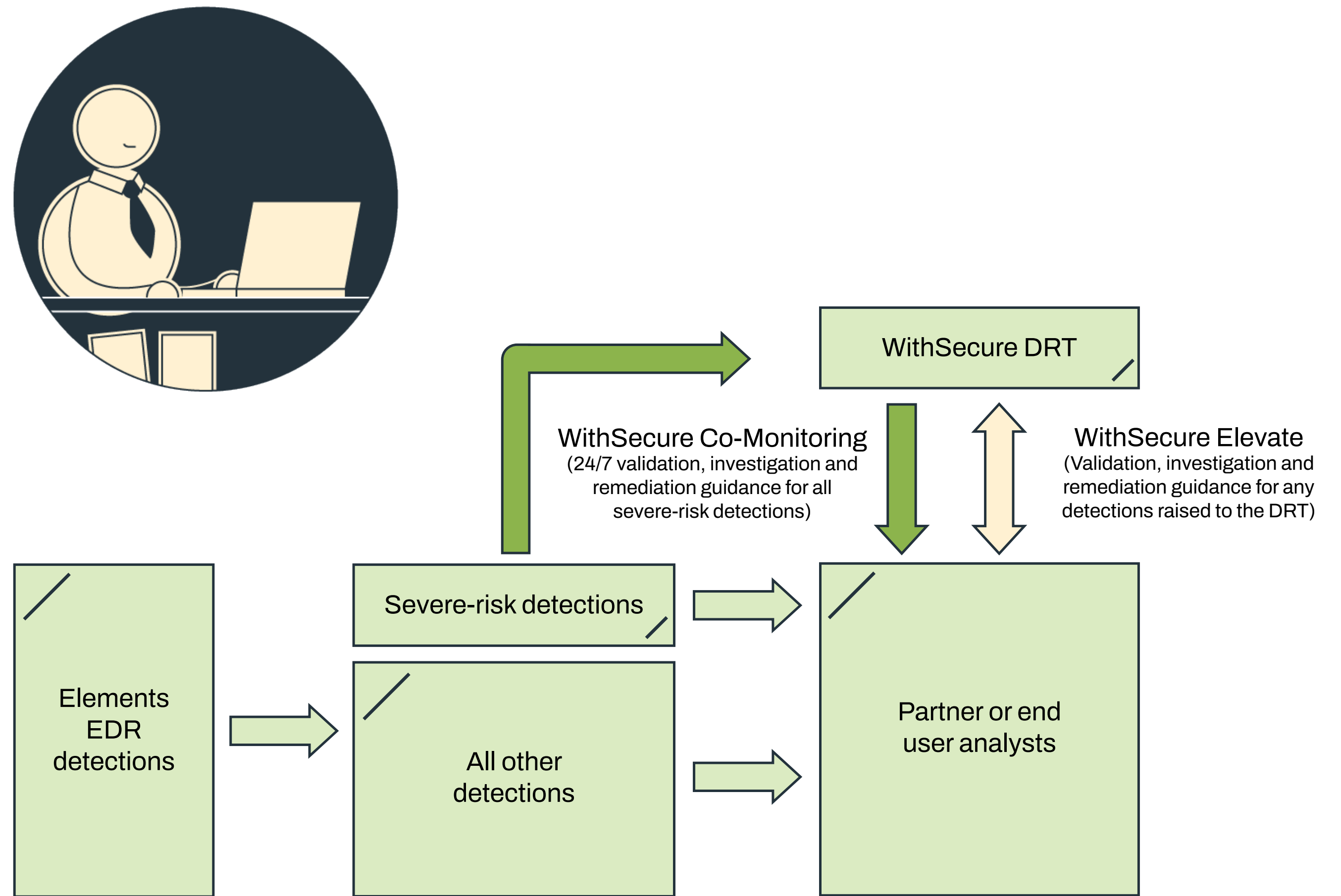
WithSecure's human element

WithSecure™ Co-Monitoring is delivered by experts, not machines. Only our Detection and Response Team (DRT) has the contextual knowledge required to understand how attackers think. When the information to hand is ambiguous, our experts have the right skills, experience and insight to make the right call for you.

Essentially, we use technology to detect threats and humans to both validate them, and determine the best course of action.

How does Co-Monitoring relate to Elevate?

“Co-Monitoring and Elevate are complementary services that serve the same need: Co-Monitoring offers 24/7 monitoring of severe-risk detections, while Elevate allows clients to escalate detections of their choice. As part of the offering, our customers get an Elevate subscription - tokens for three validations and one investigation every month, if they want to escalate a detection.” James Manning

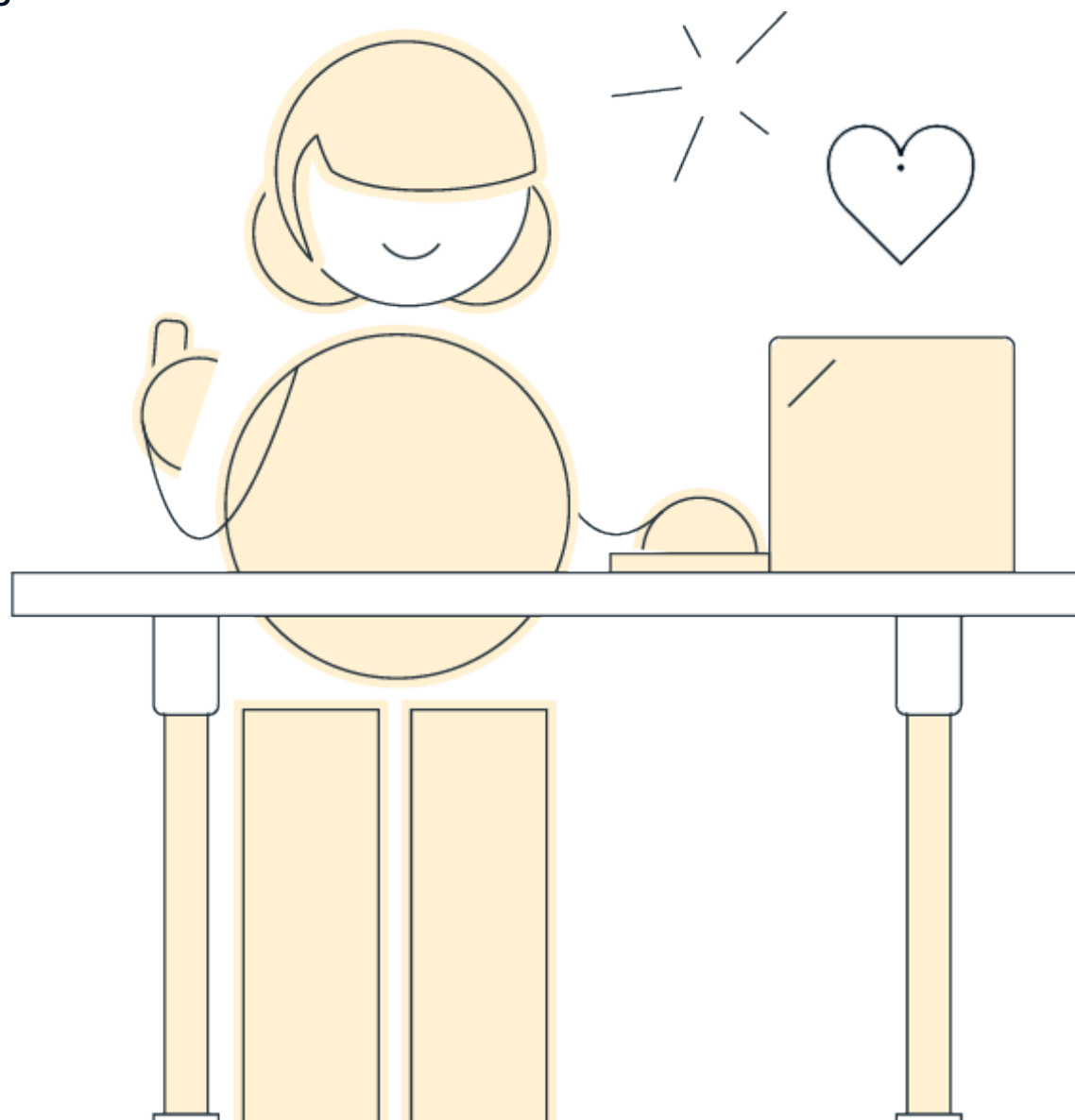


Partners' role in creating the Co-Monitoring Service

How big a role did our partners play in getting this project off the ground?

"It's just massive. Our feasibility analysis on co-monitoring was based on a survey and interviews with our partners about how useful a co-monitoring service would be. The response was an overwhelming 'yes!'"

James Manning



How does the WithSecure™ Co-Monitoring Service differ from the Countercept MDR Service?

Countercept MDR is a turnkey threat detection, investigation and response service designed to protect customers from the most severe cyber attacks. It is proactive, research-led and delivered by threat hunters with a 'high-touch' human service delivery approach. It caters to companies with 1,000 to 10,000 seats or more.

"WithSecure™ Co-Monitoring Service makes this capability available to EDR users who cannot afford to operate a 24/7 security operation. We don't want them to be vulnerable, so this is a way of blending the best of Countercept and Elements EDR." James Manning

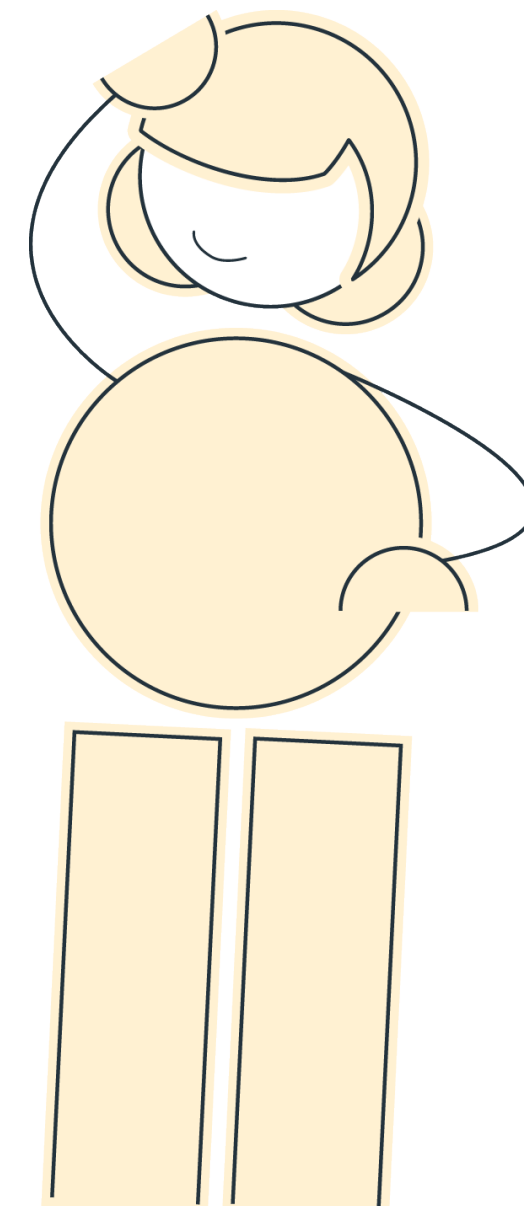


What value does WithSecure™ Co-Monitoring Service bring to users?

“Co-security is what we are known for – that’s why we’re named WithSecure! Our Co-Monitoring Service provides Elements EDR users with affordable, round-the-clock monitoring of your severe-risk detections, by our experts.” James Manning

What about implementation?

“Simple. No software needs to be installed. All Elements EDR users need to do is to activate the service through the Service Center portal and we’re off!” Tero Huostila



So, what's next?

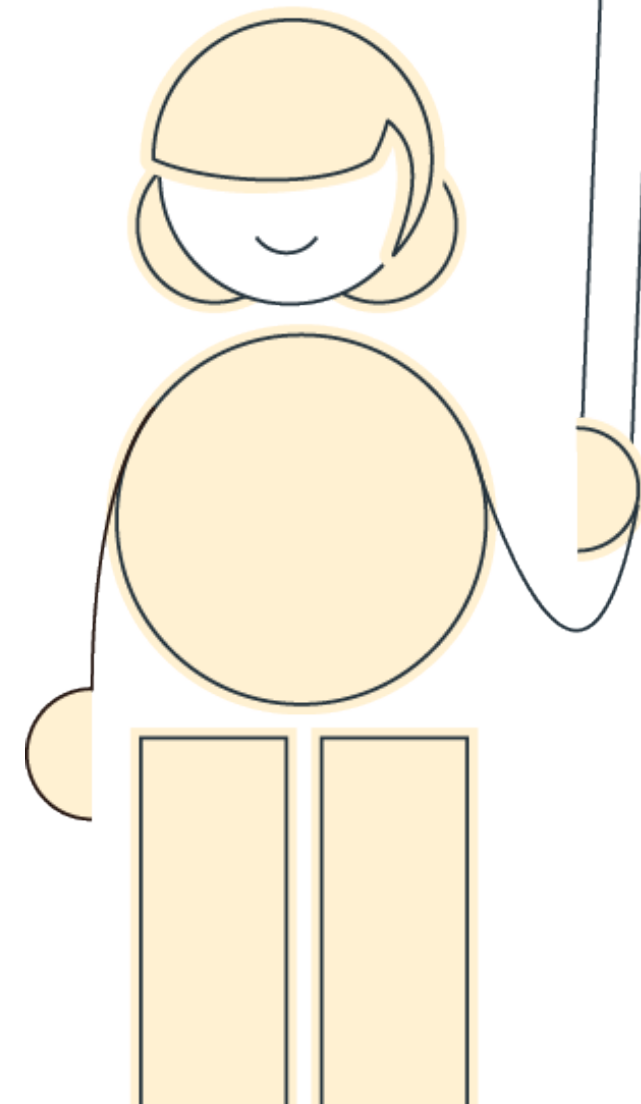
Let's get started.

If you're a partner,
contact your
WithSecure™ account
manager.

If you're a customer, visit
[www.withsecure.com/
comonitoring](http://www.withsecure.com/comonitoring).



There's also a contact form
you can use to get in touch
with our team.



Who We Are

WithSecure™, formerly F-Secure Business, is cyber security's reliable partner. IT service providers, MSSPs and businesses – along with the largest financial institutions, manufacturers, and thousands of the world's most advanced communications and technology providers – trust us for outcome-based cyber security that protects and enables their operations. Our AI-driven protection secures endpoints and cloud collaboration, and our intelligent detection and response are powered by experts who identify business risks by proactively hunting for threats and confronting live attacks. Our consultants partner with enterprises and tech challengers to build resilience through evidence-based security advice. With more than 30 years of experience in building technology that meets business objectives, we've built our portfolio to grow with our partners through flexible commercial models.

WithSecure™ Corporation was founded in 1988, and is listed on NASDAQ OMX Helsinki Ltd.

