免責

本記事の内容は、以下の KB を日本語訳したものです。

不明点がある場合は、KB の内容に従ってください。

https://community.withsecure.com/ja/kb/articles/29687-how-to-enable-connected-app

接続アプリの有効化について

既存のスキャン機能を強化するために、WithSecure Cloud Protection for Salesforce(以下、CPSF)に対し、新しいアーキテクチャと接続アプリを導入いたしました。

新アーキテクチャにより、ビジネスクリティカルな顧客環境の保護をより効率的にすると ともに、将来的により高度な保護機能を提供することができます。

本記事では、CPSF を利用されている Salesforce 環境において、接続アプリを有効化す る方法について記載します。

詳細については、以下のチュートリアルビデオ(英語)もしくは記事の後半を参照ください。

https://www.youtube.com/watch?v=cSITXFeN7TU&t=307s

準備

CPSF の接続アプリを有効化する前に、ユーザーアカウントの設定と必要な権限の割り当てをしてください。

次の手順を実施してください。

- インテグレーション専用のユーザーを作成します
- 必要な権限を備えた WithSecure Cloud Protection Connected App 権限セットを作成します
- WithSecure Cloud Protection Admin 及び WithSecure Cloud Protection Connected App 権限セットをインテグレーション専用ユーザーに割り当て ます

インテグレーション専用ユーザーを作成すべき理由

接続アプリはそれを有効にしたユーザーアカウントで、Salesforce 組織へアクセスしま す。そのため、接続アプリ専用ユーザーを作成し、そのユーザーへ必要最低限の権限のみ 付与することを強く推奨します。

インテグレーション専用ユーザーは、Salesforceのデータや機能に対し、一般ユーザーと は異なるアクセスレベルが必要となることに注意してください。インテグレーション専用 ユーザーを作成することで、Salesforce内のデータに対するトラッキングとアクセス制御 を適切に実施することが可能となります。例えば、インテグレーションに問題が発生した 場合においても、一般ユーザーよりインテグレーション専用ユーザーを利用したほうが、 問題を容易に特定することができます。

また、一般ユーザーをインテグレーションに利用した場合、そのユーザーが削除されてし まうと、インテグレーションが動作しなくなります。インテグレーション専用ユーザーを 利用した場合、その心配は必要ありません。

インテグレーション専用ユーザーは適切に保護される必要があります。強力でユニークな パスワードの利用や疑わしいアクティビティに対する徹底的な監視などを設定してくださ い。

インテグレーション専用ユーザーの作成

次の手順に従って WithSecure Cloud Protection 接続アプリ用のインテグレーション専用 ユーザーを作成してください。

- Salesforce の「設定」を開きます
- 管理>ユーザ>ユーザと移動します
- 「新規ユーザ」をクリックします
- 「姓」「別名」「メール」「ユーザ名」「ニックネーム」と、必要であれば、その他の項目を入力します
- ユーザライセンスは"Salesforce"を、プロファイルは"標準ユーザ"を選択します

SETUP Users				
New User				Help for this Page 🥹
User Edit	Save	Save & New	Cancel	
General Information				= Required Information
First Name			Role	<none specified=""></none>
Last Name	WithSecure Cloud Protectic		User License	Salesforce v
Alias	wscpapp		Profile	Standard User
Email	integration@example.com		Active	1
Username	integration@example.com		Marketing User	
Nickname	integration.wscpapp	i	Offline User	
Title			Knowledge User	0
Company			Flow User	
Department			Service Cloud User	
Division			Chat User	
			Site.com Contributor User	
			Site.com Publisher User	
			WDC User	
			Data.com User Type	None V i
			Data.com Monthly Addition Limit	Default Limit (300)
			Accessibility Mode (Classic Only)	
			High-Contrast Palette on Charts	
			Load Lightning Pages While Scrolling	
			Debug Mode	• • •

- 「保存」をクリックします
- 新規ユーザーが作成され、登録したメールアドレスにメールが送信されます
- ログインパスワードを設定し新規ユーザーでログインすると、新規ユーザーの作成は完了です

WithSecure Cloud Protection Connected App 権限セットの作成

次の手順に従って新規の権限セットを作成してください。

- Salesforce の「設定」を開きます
- 管理>ユーザ>権限セットと移動します
- 「新規」をクリックします
- 以下の通り「表示ラベル」と「API 参照名」を入力します
 - WithSecure Cloud Potection Connected App
 - WithSecure_Cloud_Protection_Connected_App (自動で入力されます)

SETUP Permission Se	ts	
Permission Set Create		Help for this Page 🕜
	Save	
Enter permission set informa	tion	Required Information
Label	WithSecure Cloud Protection Connected App	
API Name	WithSecure_Cloud_Protection_Connected_App	
Description	The permission set with required permissions for WithSecure Cloud Protection connected app	
Session Activation Required		
Select the type of users who	will use this permission set	
Who will use this permission set?		
-Choose 'None' if you plan to -Choose a specific user license if -Choose a specific permission se	assign this permission set to multiple users with different user and permission set licenses. you want users with only one license type to use this permission set. t license if you want this permission set license auto-assigned with the permission set.	
Not sure what a permission set li	cense is? Learn more here.	
License	None v	
	Save	

- 「保存」をクリックします
- 作成された権限セットを開き「システム権限」をクリックします
- システム権限のページが開いたら「編集」をクリックします

	SETUP
<u> </u>	Permission Sets

	S. (
Permission Set WithSecure Cloud Protection	on Co	Innected App
Permission Set Overview > System Perm	issions	
System Permissions		Save Cancel
• System		
Permission Name	Enabled	Description
Access Actionable Relationship Center for partner users		Grants access to ARC Relationship Graph, ARC Highlights Panel, and ARC Record Details Lightning components to partner users.
Access Activities		Access tasks, events, calendar, and email.
Access Customer Asset Lifecycle Management APIs		Use APIs to manage lifecycle-managed assets.
Access Custom Mobile Apps		Allow user to run custom mobile apps.
Access drag-and-drop content builder		Create and manage email templates and content in a drag-and-drop builder.
Access Experience Management		Access pages and dashboards available in Experience Management.
Access Libraries		Access libraries.
Access Lightning Web Components in Field Service Mobile (Beta)		Enables Lightning web components for online and offline use in the Field Service mobile app
Access Tracer for External Data Sources		Access the Tracer tool for testing queries to External Data Sources.
Account Switcher User		Let site members access the Account Switcher.
Add People to Direct Messages		Lets a user add others to direct messages the user is in.
Allow Access to Customized Actions		Unsupported. Use the page layout editor to customize which actions show up in Salesforce and in the Salesforce mobile app.
Allow blockchain data upload		Let the user upload blockchain data
Allow consumer key and secret rotation		Allows a user to rotate a connected app's consumer key and secret.
Allow Inclusion of Code Snippets from UI		Allow users to post code snippets from the UI where available.
Allow sending of List Emails		Allow users to create, edit and send List Emails
Allow users to view MI Models and related	\square	Allow an read only access for Unified Model Tree for an Al Application, namely MI Models, MI ModelFactors, MI ModelMetrics,

システムの項目から「APIの有効化」と「すべてのデータの参照」にチェックを入れます

Allow user to access privacy data		Allow user to access privacy data.
Allow user to modify Private Connections		Allow users to modify Private Connections through the Metadata, Tooling, and Connect APIs.
Apex REST Services		Allow access to Apex REST services
API Enabled	~	Access any Salesforce.com API.
Assign Topics		Assign existing topics to feed items. Remove topics from feed items.
Author Apex	i	Create Apex classes and triggers.
Bulk API Hard Delete		Delete records in the Bulk API without storing them in the Recycle Bin.

• 「保存」をクリックします

「権限変更確認」	ダイアログが表示されるので、	「保存」をクリックします
----------	----------------	--------------

Permission Changes Confirm	nation		×
Do you want to save these	permissions?		
Make sure to review your pe impact org security and use	ermissions before you contin er experience.	ue. These permissions car	n
Enabled			
App Permissions	System Permissions View Setup and Configuration View Login Forensics Events View Roles and Role Hierarchy View Reports in Public Folders View Event Log Files View Dashboards in Public Folders View Real-Time Event Monitoring Data API Enabled View All Data	Object Permissions Read and View All on all standard and custom objects	
Disabled			
App Permissions	System Permissions	Object Permissions	
	Save		

WithSecure Cloud Protection 権限セットの割り当て

次の手順に従ってインテグレーション専用ユーザーに対して、作成した権限セットを割り 当ててください。

- Salesforce の「設定」を開きます
- 管理>ユーザ>ユーザと移動します
- インテグレーション専用ユーザーを開きます
- 「権限セットの割り当て」から「割り当ての編集」をクリックします
- 「利用可能な権限セット」から"WithSecure Cloud Protection Admin"
 と"WithSecure Cloud Protection Connected App"を追加します
- 「保存」をクリックします

	Permission Sets		
Pe V	mission Set Assignments /ithSecure Cloud Protection		Help for this Page 🥹
		Save	
	Austickle Remainsion Cate	Factorial Providencian Cata	
	Commerce Admin FieldServiceMobileStandardPermSet Merchandiser Salesforce CMS Integration Admin Salesforce Console User Security Center Integration User Shopper Survey Creator WithSecure Cloud Protection Guest User WithSecure Cloud Protection User	WithSecure Cloud Protection Admin WithSecure Cloud Protection Connected App	
		Save Cancel	

Cloud Protection connected app の有効化

- インテグレーション専用ユーザーで Salesforce にログインします
- **CPSF**の管理画面を開きます
- 管理>ツールと移動します
- 「WithSecure Cloud Protection 接続アプリを管理する」の「接続」をクリックします

Cloud Prot									
	ection Sumr	mary Analytics	Administration						đ
Administration Tools	n								
E PROTECTION	URL PROTECTION	GENERAL	MANUAL SCAN	QUARANTINE	TOOLS	LICENSE	SUPPORT		
Fools									
Manage user perr	mission set								
Assign	se this tool to assign	the required applica	ation's permission set	(s) to all active users	in your organiz	ation.			
Remove	Use this tool to remo	ove the application's	permission set assig	nments from all active	e users.				
Enable	Disable	or disable automat	ic assignment of the	application's permiss	ion set to new	active users.			
Manage connecte	d app								
S Cloud Protect	tion connected app is	not setup							
Connect	Enable or disable With Learn more about Wit	nSecure™ Cloud Prot hSecure™ Cloud Pro	ection connected app tection connected app	to access your Salesfo	rce org.				
Clean up scan res	sult cache								
Start To c	optimize performanc iin, use this tool to de	e, scan results are si elete all scan results	ored in the cache. Th from the cache.	ne cache is cleaned up	o automatically	/. However, if yo	u need to sca	n files	
Reset configuration	on to default setting	gs							
Reset If y	ou need to roll back ote that existing confi	to the configuratior guration will be lost	as it was right after i and cannot be resto	nstallation, click Rese red.	et to revert app	lication setting	s to their defa	ult values.	
Automatic cache	cleanup								

• ダイアログが表示されるので「接続」をクリックします

Connect WithSecure™ Cloud Protection
WithSecure™ Cloud Protection connected app is an external application that enhances capabilities of the native app installed in your Salesforce org.
With the connected app, WithSecure [™] Cloud Protection solution is capable to scan large files and proactively respond to advanced malware that requires deep threat analysis in WithSecure [™] Security Cloud.
When you click Connect, you will be asked to allow WithSecure™ Cloud Protection connected app access to your Salesforce org. After that you will receive a success or failure notice for the connected app deployment.
Learn more about WithSecure™ Cloud Protection connected app.
Close Connect

Allow Access? WithSecure™ Cloud Protection is asking to: • Access the identity URL service • Manage user data via APIs • Perform requests at any time Do you want to allow access for ohn.smith@example.com? (Not you?) Deny Allow		
WithSecure™ Cloud Protection is asking to: • Access the identity URL service • Manage user data via APIs • Perform requests at any time Do you want to allow access for rohn.smith@example.com? (Not you?) Deny Allow	Allow Access?	
 Access the identity URL service Manage user data via APIs Perform requests at any time Do you want to allow access for ohn.smith@example.com? (Not you?) 	WithSecure™ Cloud Protection is asking to:	
Do you want to allow access for ohn.smith@example.com? (Not you?) Deny Allow	Access the identity URL serviceManage user data via APIsPerform requests at any time	
Deny Allow	Do you want to allow access for john.smith@example.com? (Not you?)	
	Deny Allow	
Fo revoke access at any time, go to your personal settings.	To revoke access at any time, go to your personal settings.	

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• 接続アプリの設定が完了したので、「Close windows」をクリックします



WithSecure[™] Cloud Protection is getting connected. You can close this window and check the status on the Administration > Tools page.

Close window

接続アプリが接続されると、ツールページのステータスが変更されます。管理者は、いつでもツールページで接続アプリのステータスを確認することができます

		Q Search					★ - I	₽ 🏟	? 琼	â (
Cloud Pro	otection Summary	y Analytics	Administration							
Administrati	ion									
E PROTECTION	URL PROTECTION	GENERAL	MANUAL SCAN	QUARANTINE	TOOLS	LICENSE	SUPPO	ORT		
Tools										
Manage user pe	ermission set									
Assign	Use this tool to assign the	required applica	tion's permission set	s) to all active users	in your organiz	ation.				
Remove	Use this tool to remove t	he application's	permission set assign	ments from all activ	e users.					
Enable	Disable Enable or o	disable automati	ic assignment of the a	application's permiss	ion set to new	active users.				
Manage connec	ted ann									
inanage connec	cod app									
< Cloud Prote	ection connected app is heal	lthy								
Cloud Prote	ection connected app is heal Enable or disable WithS Learn more about With	lthy Secure™ Cloud Pr <mark>Secure™ Cloud P</mark>	otection connected ap	p to access your Sale o <mark>p.</mark>	sforce org.					
Cloud Prote	ection connected app is heal Enable or disable Withs Learn more about With result cache	lthy Secure™ Cloud Pr Secure™ Cloud P	otection connected ap rotection connected a	p to access your Sale o <mark>p.</mark>	sforce org.					
Cloud Prote Disconnect Clean up scan r Start	ection connected app is heal Enable or disable Withs Learn more about With result cache o optimize performance, so gain, use this tool to delete	Ithy Secure™ Cloud Pr Secure™ Cloud P Cloud P can results are st e all scan results :	otection connected ap rotection connected a ored in the cache. Th from the cache.	p to access your Sale op. e cache is cleaned uj	force org. o automatically	However, if y	ou need to	o scan files		
Cloud Prote Disconnect Clean up scan r Start Reset configura	ection connected app is heal Enable or disable Withs Learn more about With result cache o optimize performance, so gain, use this tool to delete tion to default settings	tthy Secure™ Cloud Pr Secure™ Cloud P can results are st all scan results :	otection connected ap rotection connected a ored in the cache. Th from the cache.	p to access your Sale op. e cache is cleaned uj	sforce org. o automatically	However, if y	ou need to	scan files		
Cloud Prote Disconnect Clean up scan r Start Tc ag Reset configura Reset I	ection connected app is heal Enable or disable With Learn more about With result cache o optimize performance, so gain, use this tool to delete tion to default settings If you need to roll back to t Note that existing configure	tthy Secure™ Cloud Pr Secure™ Cloud P can results are st all scan results : he configuration ation will be lost	otection connected ap rotection connected a ored in the cache. Th from the cache. as it was right after in and cannot be restor	p to access your Sale pp. e cache is cleaned uj nstallation, click Rese ed.	sforce org. o automatically t to revert app	However, if y ication setting	ou need to	o scan files default valu	ies,	
Cloud Prote Disconnect Clean up scan r Start Tr au Reset configura Reset I N Automatic cach	ection connected app is heat Enable or disable With Learn more about With result cache o optimize performance, so gain, use this tool to delete tion to default settings If you need to roll back to t Note that existing configura	tthy Secure [™] Cloud Pr Secure [™] Cloud P can results are st all scan results : he configuration ation will be lost	otection connected ap rotection connected a ored in the cache. Th from the cache. as it was right after in and cannot be restor	p to access your Sale op. e cache is cleaned uj nstallation, click Rese ed.	sforce org. o automatically t to revert app	. However, if y ication setting	ou need to 15 to their o	o scan files default valu	ies.	

• CPSF は接続アプリの変更を監視しています。変更があった場合は、「アナリティクス」の「警告」タブに情報レベルのアラートとして表示されます。

Analytics Alerts ALERTS FILE EVENTS URL EVENTS					
Search by time, seve	rity, source and other keyword	S	0	Search C ⁴ Sho	wing 1 of 1 · Sorted by Date/Time
DATE/TIME	SEVERITY (1)	REASON	SOURCE	USER	DETAILS
26.1.2023 13.58	i Information	Connected app is enabled	Administration	John Smith	View

以上で設定は完了です。